



Project ISHOD

ISHOD Improving social housing model in the City of Zagreb

City of Zagreb, City Office for Social Protection, Health, War Veterans and
Persons with Disabilities



GRAD
ZAGREB



JAVNI
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ISHOD Improving social housing model in the City of Zagreb

City of Zagreb, City Office for Social Protection, Health, War Veterans and Persons with Disabilities

The Coordinator: City of Zagreb (Croatia)

Associated Partner: City of Ljubljana's Public Housing Fund (PHF) (Slovenia)

Project objective: exchange of experiences on social housing models

Project duration: 01.01.2023. – 30.06.2023.

CITY OF ZAGREB

- The need for education and adequate involvement of stakeholders from the social welfare system in the creation of social housing models in the local community.
- The need for coordinated cooperation of experts from different sectors on the subject of social housing.
- The City of Zagreb has a developed model of social housing by allocating apartments for rent based on the Decision on Renting Apartments. Support is also provided through subsidizing housing costs.

Through the exchange of experience, a successful model of social planning and development of a social housing model in the local community was developed.

CITY OF LJUBLJANA'S PUBLIC HOUSING FUND (PHF)

- The City of Ljubljana, through the Public Housing Fund of the Municipality of Ljubljana, solves the housing issue for people who are unable to solve the housing issue themselves.
- Coordinated work of stakeholders from the social welfare system and the housing fund in order to systematically support tenants in social housing settlements.
- Monitoring of residents' needs and a multisectoral approach to support.

The best achievements are possible only through the continuous cooperation of all stakeholders in the community.

Activities carried out:

17.03.2023. – a **Focus group** was held with the aim of exchanging information related to social housing in the City of Zagreb, with reference to the current state of needs on the ground, construction financing, rental subsidies, spatial options, strategic documents at the local level, public-private partnership options, etc.



19.04.2023. – a **Round table** was held with the aim of presenting the conclusions from the held Focus group and concrete examples of good practice presented by representatives of the City of Ljubljana



17.05.2023. – organized **visit of representatives from the City of Zagreb to the City of Ljubljana** with the aim of introducing relevant experts from Zagreb to the topics of importance for the development of the social housing model, presenting the model, organization and management of the capacities of social, i.e. affordable, housing in the city of Ljubljana, as well as presenting the model of comprehensive support for apartment users



- ✓ A good model of social intervention is the apartment rental subsidy
- ✓ The lack of apartments can also be covered by regulating the short-term apartment rental market
- ✓ The need for continuous work with the parties in order to prevent eviction (debt repayment plan, counselling...)
- ✓ Necessary multi-sector approach to solving housing problems

By providing adequate housing to all fellow citizens,
we influence a healthier community.